



USAMMDA Balanced Scorecard

Customers

Strategic Objective	Objective Statement	Measure	Target	Initiatives
CS-1: Enhanced, Protected & Treated Warfighting Force (USAMRMC CS-1)	Facilitate the advancement of viable products through, and the removal of non viable products from, the product development lifecycle to provide products to enhance, protect and treat the Warfighter	Number of products advanced to next milestone by MDA or removed from the product development lifecycle	TBD based on initiatives	<ol style="list-style-type: none"> Use Decision Gate process to gather information Develop tracking and reporting system POC: Dr. Larry Lightner
		Number of Advanced Development IPTs active, formed, trained and chartered	TBD based on initiatives	<ol style="list-style-type: none"> Develop tracking and reporting system POC: Dr. Larry Lightner
CS-2: Enhanced Working Relationship with USAMRMC Laboratories	Focus USAMMDA's efforts to understand and engage tech-base laboratories to promote mutual awareness, understanding, commitment, and action in support of product development	Feedback from USAMMDA and USAMRMC laboratories	1 / FY	<ol style="list-style-type: none"> Conduct offsite workshops to identify issues and develop a strategic plan to overcome obstacles POC: COL Russ Coleman
CS-3: Inspire Trust in Army Medicine (USAMRMC CS-3)	Increase stakeholder support of Army medicine by inspiring trust, building confidence and instilling pride*	# of national awards / FY*	TBD based on initiatives	<ol style="list-style-type: none"> Develop tracking and reporting system POC: Julie Karl
		# of USAMMDA personnel in leadership positions within national organizations / FY*	TBD based on initiatives	<ol style="list-style-type: none"> Develop tracking and reporting system POC: Julie Karl



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Internal Processes

Strategic Objective	Objective Statement	Measure	Target	Initiatives
IP-4: Increase Communication & Marketing (USAMRMC IP-1)	Through increased marketing and communication of USAMMDA, promote nationally recognized expertise in military and biomedical research*	# of conferences / exhibits / associations at which we exhibit or make presentations / FY*	TBD based on initiatives	1. Develop tracking and reporting system POC: Carey Phillips
IP-5: Effective Partnerships & Enhanced Relationships (USAMRMC IP-2)	Create partnerships with organizations external to USAMRMC in government, academia and industry that augment USAMMDA's capability and enables expansion of resources and research*	Track # of partnering initiatives/events with key partners	TBD based on initiatives	1. Develop tracking and reporting system POC: Judy Holian
		# of developmental products funded by contributions from external organizations / FY*	TBD based on initiatives	1. Develop tracking and reporting system POC: Amber Baughman
IP-6: Improve Acquisition Efficiency (USAMRMC IP-3)	Improve upon acquisition and agreement capabilities*	Time for completion of contracting actions	TBD based on initiatives	1. Develop contract action tracking and reporting system 2. Serve as member of USAMMRA's LSS Project 3. Train personnel on requirements for contracting actions 4. Hire individual to facilitate contracting actions POC: Amber Baughman
IP-7: Maximize Data Driven Solutions & Track Outcomes (USAMRMC IP-4)	Develop systems to facilitate and ensure decisions made are data-driven and outcome based*	% of Decision Gate tasks completed by suspense dates	TBD based on initiatives	1. Develop tracking and reporting system POC: Dr. Larry Lightner
		# of Lean Six Sigma (LSS) projects started and completed / FY*	1 project / FY	1. Identify LSS projects 2. Prioritize projects POC: MAJ Kirsten Smith
		# Belts trained / FY*	1 green belt / FY	1. Train candidates POC: MAJ Kirsten Smith



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Internal Processes

Strategic Objective	Objective Statement	Measure	Target	Initiatives
IP-8: Support Innovative Scientific Research (USAMRMC IP-5)	Support innovative scientific research that supports the development of medical products for the Warfighter	# of USAMMDA personnel participating in Tech Base IPTs	TBD based on initiatives	<ol style="list-style-type: none"> Identify Tech based IPTs Add USAMMDA personnel to Tech Base IPTs as needed and available POC: Dr. Larry Lightner
IP-9: Facilitate the Conversion of Ideas Into Fielded Medical Products (USAMRMC IP-6)	Determine best ideas from industry, academia and government and efficiently convert them into products for fielding*	# INDs, NDAs and 510Ks filed / FY*	TBD based on initiatives	<ol style="list-style-type: none"> Develop tracking and reporting system POC: Dr. Bob Miller
		# of ongoing clinical trials in each Phase (I, II, III) / FY *	TBD based on initiatives	<ol style="list-style-type: none"> Develop tracking and reporting system POC: Dr. Bob Miller
		# of new patents / FY *	TBD based on initiatives	<ol style="list-style-type: none"> Develop tracking and reporting system POC: Dr. Bob Miller
IP-10: Establish & Maintain Optimum IM/IT Environment (USAMRMC IP-9)	Provide a secure, dynamic, responsive and integrated IM/IT operating environment to seamlessly support medical materiel life cycle management	% of systems upgraded	TBD based on initiatives	<ol style="list-style-type: none"> Update hardware POC: Monica German
		Successfully select and integrate a commercial software system capable of seamless integration of financial and program management functions	TBD based on initiatives	<ol style="list-style-type: none"> Identify, purchase and implement a commercial software system POC: Monica German
		DoD Information Assurance Certification	Successful certification by the DoD Information Assurance Certification and Accreditation Process	<ol style="list-style-type: none"> Coordinate and prepare for inspection Address all issues required to obtain certification POC: Monica German
		% information assurance (IA compliance)*	TBD based on initiatives	<ol style="list-style-type: none"> Develop tracking and reporting system POC: Monica German



USAMMDA Balanced Scorecard

Continual Learning & Growth

Strategic Objective	Objective Statement	Measure	Target	Initiatives
LG-11: Improve Training & Development Opportunities (USAMRMC LG-1)	Create an environment that promotes appropriate training and development of all USAMMDA civilian and military personnel*	% DAU certified at certification level required for their position (Levels 1, 2, 3)	90% of personnel requiring certification to be certified within 1 year of employment	1. Develop tracking and reporting system of individuals requiring DAU certification and their certification status POC: Julie Karl
		% Regulatory Affairs Certification (RAC)	90% of personnel requiring certification to be certified within 2 years of employment	1. Develop tracking and reporting system of individuals requiring RAC certification and their certification status POC: Julie Karl
		% completing COR training	All personnel requiring COR training (CORs, GORs, TOCORs) trained before assuming responsibility, and complete refresher training every 3 years	1. Develop tracking and reporting system of individuals requiring COR training and their training status POC: Julie Karl
		% military completing Acquisition 101 training*	TBD based on initiative	1. Develop tracking and reporting system POC: Julie Karl
LG-12: Enhance Recruiting & Retention (USAMRMC LG-2)	Hire and retain top quality workforce for current and future needs*	% civilians and military satisfied with their job and opportunities for promotion and education	TBD based on initiative	1. Conduct Command Climate Survey to determine job satisfaction and identify positive retention motivators POC: LTC Constance Bell
LG-13: Promote a Culture of Innovation & Excellence (USAMRMC LG-3)	Promote a culture that encourages innovation, creative thinking and excellence among USAMMDA personnel*	# of internal awards received by personnel and organization*	TBD based on initiatives	1. Develop tracking and reporting system POC: Julie Karl



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Resources

Strategic Objective	Objective Statement	Measure	Target	Initiatives
R-14: Optimize Fund Allocation (USAMRMC R-1)	Effectively forecast requirements, program, allocate and execute resources to achieve USAMRMC/USAMMDA Command priorities	Monthly budget obligation and disbursement rates*	Meet the standard execution timelines	<ol style="list-style-type: none"> Identify obligation disbursement rates for USAMMDA and USAMMMA Develop process for real-time monitoring of obligation disbursement rates POC: Amber Baughman
R-15: Promote an Efficient, Motivated & Dedicated Workforce (USAMRMC R-2)	Create a workforce of competent, trained personnel that is able to efficiently respond and continue producing in a changing world environment*	% current and future competencies met*	TBD based on initiatives	<ol style="list-style-type: none"> Assist Dr. Ludwig (USAMRMC POC) in developing measures and targets POC: LTC Brian Moore
R-16: Optimize Life Cycle Management & Utilization of Facilities & Infrastructure (USAMRMC R-3)	Effective and efficient management of facilities and infrastructure to meet current and future needs*	% reduction in critical infrastructure deficiencies / FY*	TBD based on initiatives	<ol style="list-style-type: none"> Identify safety issues and rectify Installation of elevator POC: Stephanie Wivell
		# of personnel located outside of Building 1430	Relocate personnel from outlying facilities into Building 1430 as space/requirements allow	<ol style="list-style-type: none"> Conduct survey of available space and determine distribution of personnel Relocate personnel as available space permits POC: Stephanie Wivell